

# CUSTOMER PROBLEM ANALYSIS CHECK

**POWER DOOR LOCK CONTROL SYSTEM Check Sheet**

Inspector's name: \_\_\_\_\_

Customer's Name		VIN	
		Production Date	
		License Plate No.	
Date Vehicle Brought in	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (    Times per    day, month) <input type="checkbox"/> Once only
Weather Conditions When Problem Occurred	<b>Weather</b> <input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	<b>Outdoor temperature</b> <input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx.    °C (    °F))

Problem Symptoms	<input type="checkbox"/> Malfunction in door lock/unlock operation using door lock control switch	<input type="checkbox"/> Driver side door control switch  <input type="checkbox"/> Passenger side door control switch	<input type="checkbox"/> Driver side door <input type="checkbox"/> Passenger side door <input type="checkbox"/> Rear left door <input type="checkbox"/> Rear right door <input type="checkbox"/> Luggage compartment door
	<input type="checkbox"/> Malfunction in door lock/unlock operation using key	<input type="checkbox"/> Driver side door key lock and unlock control switch	<input type="checkbox"/> Driver side door <input type="checkbox"/> Passenger side door <input type="checkbox"/> Rear left door <input type="checkbox"/> Rear right door <input type="checkbox"/> Luggage compartment door
	<input type="checkbox"/> Malfunction in key lock-in prevention function		
	<input type="checkbox"/> Other		