# HOW TO PROCEED WITH TROUBLESHOOTING

The hand-held tester can be used at step 3, 4, 5, 8.

## 1 VEHICLE BROUGHT TO WORKSHOP

## 2 CUSTOMER PROBLEM ANALYSIS (See page 05–406)

#### 3 CONNECT HAND-HELD TESTER OR OBD II SCAN TOOL TO DLC3

#### HINT:

If the display indicates a communication fault in the tester, inspect the DLC3.

#### 4 CHECK AND RECORD DTC AND FREEZE FRAME DATA (See page 05–420)

#### HINT:

If a DTC related to the CAN communication system malfunction is output, first troubleshoot and repair the CAN communication (see page 05–2602).

# 5 CLEAR DTC (See page 05–420)

## 6 PROBLEM SYMPTOM CONFIRMATION

(a) When the malfunction does not occur, go to A.

(b) When the malfunction occurs, go to B.

Go to step 8

В

# A

7 SYMPTOM SIMULATION

8 CHECK DTC (See page 05–420)

9 DTC CHART (See page 05–440)

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10 CIRCUIT INSPECTION
11 IDENTIFICATION OF PROBLEM
12 ADJUSTMENT AND/OR REPAIR
13 CONFIRMATION TEST
END

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