

CUSTOMER PROBLEM ANALYSIS CHECK

THEFT DETERRENT SYSTEM Check Sheet

Inspector's name: _____

Customer's Name		VIN	
		Production Date	
		License Plate No.	
Date Vehicle Brought in	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (times per day, month) <input type="checkbox"/> Once only
Weather Conditions When Problem Occurred	Weather <input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outdoor Temperature <input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx. °C (°F))

Problem Symptom

<input type="checkbox"/> Theft deterrent system cannot be set		
<input type="checkbox"/> Security indicator does not flash when theft deterrent system is set (It stays ON or does not light up at all)		
<input type="checkbox"/> Theft deterrent system does not operate	<input type="checkbox"/> When door is opened <input type="checkbox"/> When engine hood is opened	Malfunction (check all that apply) <input type="checkbox"/> Horns <input type="checkbox"/> Theft deterrent horn <input type="checkbox"/> Headlamps <input type="checkbox"/> Taillamps <input type="checkbox"/> Door lock operation <input type="checkbox"/> Hazard warning lamp <input type="checkbox"/> Room lamp
<input type="checkbox"/> Theft deterrent system cannot be canceled once set	<input type="checkbox"/> When door is unlocked using wireless door lock control system	
<input type="checkbox"/> Theft deterrent system cannot be canceled during warning operation	<input type="checkbox"/> When door is unlocked using wireless door lock control system <input type="checkbox"/> When key is inserted in key slot and power switch is turned from ON (IG) to OFF 10 times within 15 seconds	
<input type="checkbox"/> Warning operation does not start when theft deterrent system is set and door is opened with key		
<input type="checkbox"/> Other		