

CUSTOMER PROBLEM ANALYSIS CHECK

CRUISE CONTROL SYSTEM Check Sheet

Inspector's name: _____

Customer's Name		VIN	
		Production Date	
		Licence Plate No.	
Date Vehicle Brought in		Odometer Reading	km mile

Condition of Problem Occurrence	Date Problem Occurred	
	Frequency Problem occurs	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (times a day)
	Vehicle Speed When Problem Occurred	km (mile)

Symptoms	<input type="checkbox"/> Cancel occurs while driving with cruise control	<ul style="list-style-type: none"> ● Driving condition <input type="checkbox"/> Urban road <input type="checkbox"/> Freeway <input type="checkbox"/> Uphill <input type="checkbox"/> Downhill ● Is it possible to restart cruise control? <input type="checkbox"/> Yes <input type="checkbox"/> No
	<input type="checkbox"/> Unable to cancel cruise control	<ul style="list-style-type: none"> <input type="checkbox"/> Depressing brake pedal <input type="checkbox"/> Shifting into any position except D <input type="checkbox"/> Pushing cruise control main switch to CANCEL
	<input type="checkbox"/> Cruise control malfunction	<ul style="list-style-type: none"> <input type="checkbox"/> No acceleration <input type="checkbox"/> No deceleration <input type="checkbox"/> Hunting occurs <input type="checkbox"/> No downshift <input type="checkbox"/> No upshift after downshift
	<input type="checkbox"/> Cruise control main switch malfunction	<input type="checkbox"/> SET <input type="checkbox"/> + <input type="checkbox"/> - <input type="checkbox"/> RES <input type="checkbox"/> CANCEL
	<input type="checkbox"/> CRUISE main indicator light malfunction	<ul style="list-style-type: none"> <input type="checkbox"/> Remains on <input type="checkbox"/> Does not come on <input type="checkbox"/> Blinks

DTC check	First Time	<input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code)
	Second Time	<input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code)