05J8H-01

CUSTOMER PROBLEM ANALYSIS CHECK

Prius Problem Check Sheet							Name of Dealer Persor Headq		in Charge at arters	Person in Charge at Dealer
Please fill in the blanks within bold frame							Office			
ions	Model Code	NHW 20 -AHE		Probl	Problem Occurrence Date				neter Reading	miles km
Vehicle Specifications	Licence No.			Servi	Service Entry Date				luction date	
Spec	VIN			Optio			□ Navigation (□equipped□ Cold climate specification			
	Contents of complaint (Status when and before/after occurring in the order of events as correct as possible)									
	and or do overhead do possible)						Vehicle use	d before		
							Main use area ☐ city area ☐ mountain a☐ other (
						Frequency in use		in use	☐ every day ☐times/week or month	
	Driving Condition Road Condi			Condition		Vehicle Condition		n		
Interview Results	mph		□ level road □ up hill or down hill □ dry paved road □ wet paved road □ rough paved road □ unpaved road □ snowy or frozen road □ bump or curb □ others ()		□ Power switch ON	shift (indi	umination range or gree ink billumination cation) R D B chen operating indication ink bildentified sition switch us	n)	gine arge battery ake ellow or red) S C c color arer warning) warning	,
	Fuel level ——/10 segments		□ uni	dentified	☐ OFF ☐ unidentified	□ ur	identified		every day times/weel	k or month
					Diagnostic troub	le cod	e			
	HV★							Bra	ake ★	
	SFI ★				Power Source control				INF te way	
Vehicle Verification Results		Battery ★			A/C				nart	
	Transmission Control ★				SRS				mobilizer	
	EPS ★				Body		TI		eft Deterrent	
	★: Indicates that the system has a function to store the freeze frame data. If DTCs have Navigation									
	been set, please attach the freeze frame data. Vehicle Inspection Results (Verification items, reason to identify/presume the cause parts, etc.)								Duplication Status	
	vernore inspection results (vernication items, reason to identifypresume the cause parts, etc.								always sometimes conditions when the malfunction occurred (
	Replacement Parts								Confirmation Results After Repair	
	Problem parts: No/Yes (Sending date:)							.)	□ normal □ other (☐ reproduction

2004 Prius - Preliminary Release (RM1075U)

Author: Date: 1042