CUSTOMER PROBLEM ANALYSIS CHECK

AIR CONDITIONING SYSTEM Check Sheet

2nd Time

Inspector's name:

		VIN	
Customer's Name		Production Date	
		Licence Plate No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date of Problem Occurrence		/	/
How Often does Problem Occur?	Continuous		(times a day)
Weather	🗆 Fine 🛛 Clo	oudy 🗌 Snowy	□ Various / Other
Outdoor Temperature	🗆 Hot 🛛 Warm		l (Approx. °F C)

	Air Flow Control Faulty	 Blower motor does not operate Blower motor speed does not change (Always Hi, Always Med, Always Lo) 	
Symptoms	Temperature Control Faulty	 Cabin temperature does not go down Cabin temperature does not rise Response is slow 	
	Air Inlet Control Faulty	Cannot change between FRS and REC (Always Fresh or Always Recirculating)	
	Vent Control Faulty	 Mode does not change Unable to enter the desired mode 	
DTC Chaok	1st Time	□ Normal System Code□ Malfunction Code (Code	
DTC Check			

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□ Normal System Code□ Malfunction Code (Code

052BM-06