HOW TO PROCEED WITH TROUBLESHOOTING
1 VEHICLE BROUGHT TO WORK SHOP
2 CUSTOMER PROBLEM ANALYSIS (SEE PAGE 05–1759)
(a) Ask the customer about and identify the problem.(1) Identify the problem occurrence conditions.
3 BASIC INSPECTION
 (a) Basic inspection. (1) Check the battery voltage. Standard: 11 to 14 V (b) Check the power supply to the multi–display. (1) Turn the power switch on (ACC). (2) Check if the screen appears on the multi–display. DISPLAY APPEARS (GO TO STEP 4)
SCREEN DOES NOT APPEAR (PROCEED TO PROBLEM SYMPTOMS TABLE "BLACK SCREEN" (MULTI-DISPLAY)" (SEE PAGE 05–1873)
4 BODY MULTIPLEX COMMUNICATION SYSTEM (SEE PAGE 05–2549)
(a) Check if a DTC is output. HINT: This system is connected to the multiplex communication system (BEAN). Therefore, check for a malfunctio in the multiplex communication system before troubleshooting. DTC IS OUTPUT (PROCEED TO "BODY MULTI-")
PLEX COMMUNICATION SYSTEM")
DTC IS NOT OUTPUT (GO TO STEP 8)
5 DTC CHECK AND CLEAR (OTHER THAN MULTIPLEX DTC) (SEE PAGE 05–1768)
6 DTC CHECK (OTHER THAN MULTIPLEX DTC) (SEE PAGE 05–1765)
DTC IS OUTPUT (GO TO STEP 12)
DTC IS NOT OUTPUT (GO TO STEP 8)

2004 Prius – Preliminary Release (RM1075U)

Author: Date: 1921

7 DTC CHART (SEE PAGE 05–1785)
GO TO STEP 9
8 PROBLEM SYMPTOMS TABLE (SEE PAGE 05–1778)
9 CIRCUIT INSPECTION AND PART INSPECTION (SEE PAGE 05–1793 – 05–1840)
10 IDENTIFICATION OF PROBLEM
11 REPAIR OR REPLACE
12 CONFIRMATION TEST
END

Author: Date: 1922