

CUSTOMER PROBLEM ANALYSIS CHECK

SHIFT CONTROL SYSTEM (PARKING LOCK CONTROL) CHECK SHEET
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Inspector's Name : _____

Customer's Name	_____	VIN	_____
		Production Date	____ / ____ / ____
		Licence Plate No.	_____
Date Vehicle Brought In	____ / ____ / ____	Odometer Reading	km miles

Date Problem First Occurred	____ / ____ / ____
Frequency Problem Occurs	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (____ times a day)

Symptoms	<input type="checkbox"/> Parking lock mechanism cannot be switched
	<input type="checkbox"/> Vehicle cannot be driven
	<input type="checkbox"/> The shift position is not indicated on the meter
	<input type="checkbox"/> Shift position display (meter) and actual selector lever position are different

Check Item	Warning light status	<input type="checkbox"/> ON (____) <input type="checkbox"/> OFF
	Error message on the multi-display	<input type="checkbox"/> Displayed <input type="checkbox"/> Not displayed
	P position switch indicator light status	<input type="checkbox"/> Comes on ⇔ Goes off <input type="checkbox"/> Blinks quickly <input type="checkbox"/> Blinks slowly

DTC Check	1st Time	<input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code ____)
	2nd Time	<input type="checkbox"/> Normal System Code <input type="checkbox"/> Trouble Code (Code ____)