## HOW TO PROCEED WITH TROUBLESHOOTING

HINT:

\*: Use the intelligent tester.

1	VEHICLE BROUGHT TO WORKSHOP			
NEXT				
2	CUSTOMER PROBLEM ANALYSIS			
NEXT				
3	CONNECT INTELLIGENT TESTER TO DLC3*			
	HINT: If the display indicates a communication fault in the tester, inspect the DLC3.			
NEXT				
4	4 CHECK DTC AND FREEZE FRAME DATA*			
	HINT: Record or print DTCs and freeze frame data, if necessary.			
NEXT				
5	CLEAR DTC AND FREEZE FRAME DATA*			
NEXT				
6	CONDUCT VISUAL INSPECTION			
NEXT				
7	SET CHECK MODE DIAGNOSIS*			
NEXT				

## 8 CONFIRM PROBLEM SYMPTOMS

HINT:

If the engine does not start, first perform the "CHECK DTC" procedures and "CONDUCT BASIC INSPECTION" procedures below.

Result	Proceed to
Malfunction does not occur	A
Malfunction occurs	В

B GO TO STEP 10

## 

9 SIMULATE SYMPTOMS

NEXT

10 CHECK DTC\*

Result	Proceed to
Malfunction code	A
No code	В

B GO TO STEP 12

\_A\_

11 REFER TO DTC CHART

NEXT

**GO TO STEP 14** 

## 12 CONDUCT BASIC INSPECTION

Result	Proceed to
Malfunctioning parts not confirmed	A
Malfunctioning parts confirmed	В

B GO TO STEP 17

\_ A

13	REFER TO PROBLEM SYMPTOMS TABLE
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Result	Proceed to
Malfunctioning circuit confirmed	A
Malfunctioning parts confirmed	В

B GO TO STEP 17

\_ A \_

14 CHECK ECM POWER SOURCE CIRCUIT

NEXT

15 CONDUCT CIRCUIT INSPECTION

Result	Proceed to
Malfunction not confirmed	A
Malfunction confirmed	В

B GO TO STEP 18

\_ A \_

16 CHECK FOR INTERMITTENT PROBLEMS

NEXT

**GO TO STEP 18** 

17 CONDUCT PARTS INSPECTION

NEXT

18 IDENTIFY PROBLEM

NEXT

19 ADJUST AND/OR REPAIR

NEXT

ES

20 CONDUCT CONFIRMATION TEST

NEXT

**END** 

