

# CUSTOMER PROBLEM ANALYSIS CHECK

## WIRELESS DOOR LOCK CONTROL SYSTEM Check Sheet

**Inspector's Name** \_\_\_\_\_

|                                |     |                          |             |
|--------------------------------|-----|--------------------------|-------------|
| <b>Customer's Name</b>         |     | <b>VIN</b>               |             |
|                                |     | <b>Production Date</b>   | / /         |
|                                |     | <b>License Plate No.</b> |             |
| <b>Date Vehicle Brought in</b> | / / | <b>Odometer Reading</b>  | km<br>miles |

|   |  |
|---|--|
| <b>Date Problem First Occurred</b>              | / /  |
| <b>Frequency Problem Occurs</b>                 | <input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (   times/per   day, month)<br><input type="checkbox"/> Once only   |
| <b>Weather Conditions When Problem Occurred</b> | <b>Weather</b><br><input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy<br><input type="checkbox"/> Various/Others |
|   | <b>Outdoor Temperature</b><br><input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool<br><input type="checkbox"/> Cold (Approx.   °C (   °F))           |
|   | <b>Place</b><br><input type="checkbox"/> Everywhere <input type="checkbox"/> Specific Locality (   )   |
| <b>Date Transmitter Battery Last Replaced</b>   | / /  |

|                         |  |
|-------------------------|--|
| <b>Problem Symptoms</b> | <input type="checkbox"/> Entire wireless door lock control system does not operate.                        |
|                         | <input type="checkbox"/> Only door unlock function does not operate.                                       |
|                         | <input type="checkbox"/> Only door lock function does not operate.   |
|                         | <input type="checkbox"/> Doors can be locked by wireless door lock operation even though door(s) are open. |
|                         | <input type="checkbox"/> Wireless door lock functions abnormally.  |
|                         | <input type="checkbox"/> Other   |
| <b>DTC No.</b>          | <input type="checkbox"/> B1242   |